Department of Transportation Services (DTS)
Transportation Mobility Division Title VI Program
Service Equity Analysis Report

Weekday Peak Period Express Routes: 80A Hawaii Kai/University of Hawaii

80B Upper Aina Haina/Downtown

Weekday Peak Period Circulator Route: 235 Kahala Mall/Waialae Iki

# Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. DTS' 2019 Public Transit Title VI Program identifies:

- the policies and procedures used to determine whether service change proposals are considered "major" and to evaluate the impact of major service changes on minority (TVI) and low income (EJ) populations.
- bus routes designated TVI/EJ based on the proportion of TVI/EJ population in the service area.

Peak Express Route 80A service area: Hawaii Kai, University of Hawaii Manoa.

Peak Express Route 80B service area: Aina Haina, Downtown. Peak Circulator Route 235 service area: Waialae Iki, Kahala Mall.

The proposal to eliminate these routes <u>do not trigger the requirement for a Service</u> <u>Equity Analysis</u> based on the following.

- Routes 80A, 80B, 235 are not designated TVI/EJ routes.
- The proposed changes do not meet the criteria for a "major" service change as detailed below.

#### **Proposed Changes**

Eliminate Peak Period Express Routes 80A and 80B. Eliminate Peak Period Circulator Route 235.

### **Major Service Change Criteria**

"Eliminating routes when the affected ridership is greater than ten (10) passengers and the percentage of affected ridership exceeds 10% if system-wide ridership (No major service change will be considered if similar alternate service is available on another existing route)."

Annual Ridership FY 2020 System-wide: 48,536,030

Route 80A: 17,909 Affected ridership: .0004%

Current weekday ridership averages 1-2 riders.

Alternate Service: Routes Route 1/1L, transfer to Routes A,4,6,13

Route 80B: 3,144 Affected ridership: .00007%

Current weekday ridership averages 5-6 riders.

Alternate Service: Route 24 transfer to Route 1/1L

Route 235: 3,815 Affected ridership: .00008%

Current weekday ridership averages 0-2 riders.

Alternate Service: None

## **Background**

The effects of the pandemic continues to impact TheBus service with system-wide ridership averaging 55% of pre-pandemic levels. To address the decrease in ridership levels, TheBus routes/schedules are being evaluated and adjusted to address excessively underutilized service. Proposals include adjustments to span of service, headways, trips, and routing.

## **Public Outreach Activities**

Public outreach activities for the proposed changes include:

- Notification email and copies of Rider Notices to Honolulu City Council Members whose districts are affected by the proposals and the Transportation Committee Chair.
- Notification email and copies of Rider Notices to the Neighborhood Boards affected by the proposals. (Presentation to be made upon request)
- Media Notifications by DTS Public Information Specialist. (ie Press Release, Twitter, Instagram).
- Notification email and copies of Rider Notice to Department of Human Services/Division of Vocational Rehabilitation/Hoopono Services for the Blind.
- Rider Notices posted at affected bus stops along affected routes.
- Onboard distribution of Rider Notices by bus operators of affected routes.
- Mail/email distribution of Rider Notices to selected developments, businesses, facilities, residents, etc. affected by the proposals.
- Notifications on TheBus.org website and linked to the DTS website.